

Community Benefit Report 2023

Magic Valley



Continuing Our Legacy of Excellence in Health Care

From our founding in 1902 to 2022, when we were recognized as one of the top 15 Health Systems in the nation for the 9th consecutive year, St. Luke's has always been a leader in quality care and a dedicated community partner.

As Idaho's only locally based, not-for-profit, community owned and led health system, we are committed to providing all patients with the highest quality health care, regardless of their ability to pay.

merATIVE
15 Top
Health
Systems

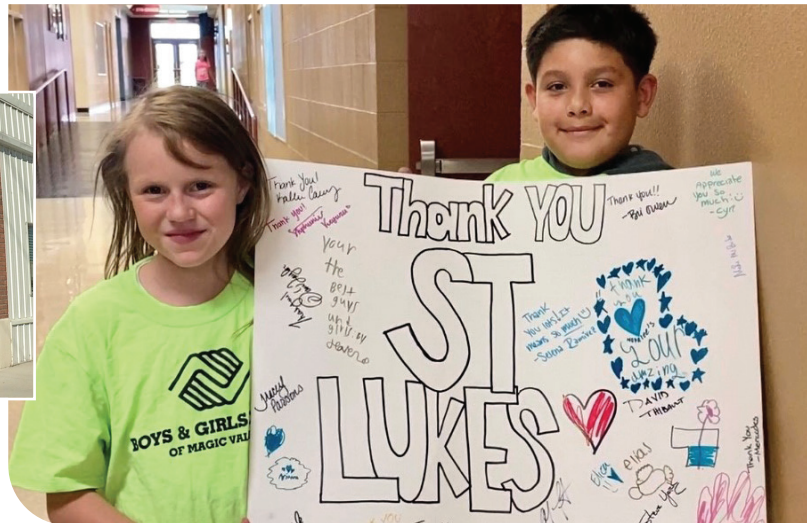


Health care is about relationships. Great health care comes from the heart, and I am thankful to be able to say that St. Luke's partnerships, community collaborations, board member engagement, volunteer dedication and team member commitment are driven by that heart-centered spirit. It makes our mission—and excellent patient outcomes and experiences—possible.

— Chris Roth, St. Luke's President and CEO



Several community health assessments identified the Magic Valley area's high cost of living as a significant health barrier for residents. In response, St. Luke's and local partners have invested in a Center for Community Health to help them navigate their nonclinical care options as well as resource referrals to help them address their social determinants of health.



Boys & Girls Clubs of Magic Valley has been operating a club out of a Jerome elementary school. Fortunately, with funding from St. Luke's via the St. Luke's-Select Health Innovation Fund and other partners, the club will soon purchase a new building to serve more youth with its research-based mental/behavioral, social and physical research-based well-being programs.



St. Luke's Health System Overview

Report of Community Benefits 2023

St. Luke's primary service area is Ada County, with our secondary service area covering southwest, south-central and west-central Idaho, eastern Oregon and northern Nevada. The numbers below provide a broad overview of the rich benefits St. Luke's provides to local communities in these counties: Ada, Blaine, Canyon, Elmore, Jerome, Twin Falls and Valley. All numbers are current as of the fiscal year ending Sept. 30, 2023.



\$869 Million
Total Community
Benefit



\$36 Million
Charity Care



\$105 Million
Services and Programs for the
Community



\$18.5 Million
Donations Received

Community Needs Determination Process

St. Luke's community health efforts are directed by community needs assessments, St. Luke's community boards and Community Health and Engagement. In 2023, St. Luke's and partners conducted the first joint Community Health Needs Assessment, which is designed to help us better understand the most significant health challenges facing the individuals and families in our service areas.

Community Health and Engagement, in collaboration with internal and external stakeholders, is responsible for developing, implementing and maintaining optimal community health initiatives designed to address our communities' most significant health needs.



St. Luke's dedication to community benefit guides us to maximize partnerships and available resources, ensuring people have equitable opportunities to achieve their optimal health and well-being.

*– Theresa McLeod, St. Luke's Administrator of
Community Health and Engagement*

St. Luke's Magic Valley Overview

Report of Community Benefits 2023

What began as Twin Falls County Hospital in 1918 has evolved into a state-of-the-art medical center and a vital member of the communities it serves, providing a full range of inpatient and outpatient services to the people of Twin Falls, southern Idaho and northern Nevada.



\$155.5 Million
Total Community Benefit



\$1.3 Million
Donations Received



5,782
Volunteer Hours



79
Volunteers



3,001
Employees

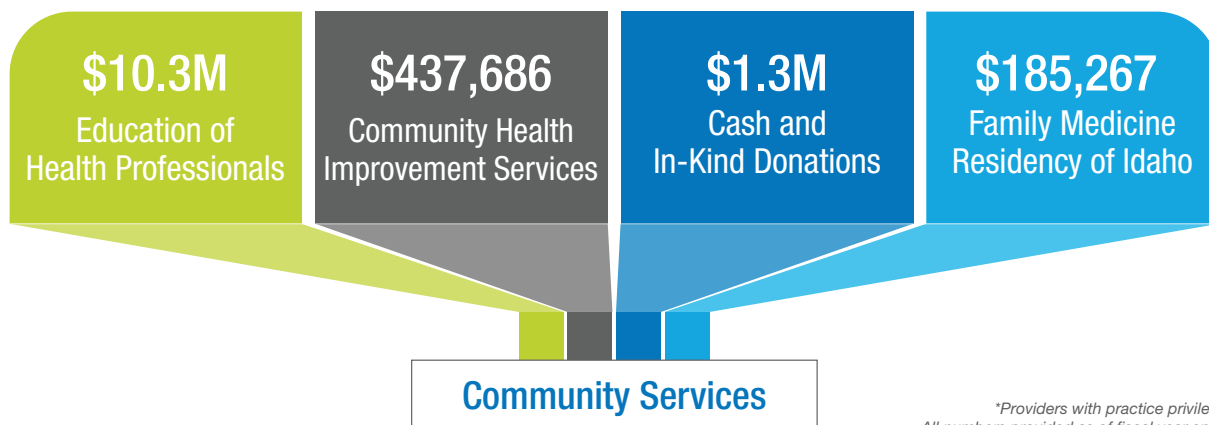


337
Physicians*



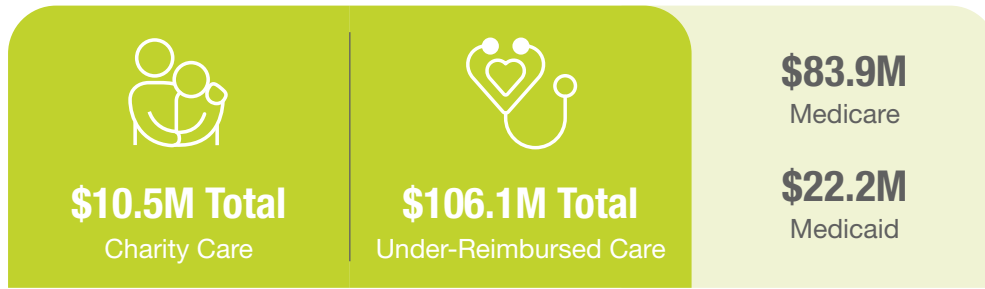
182
Advanced Practice
Providers*

Providing a High Quality of Care

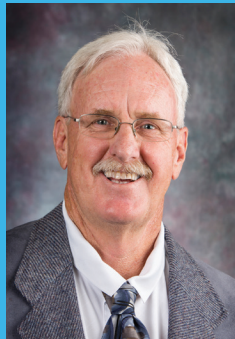


*Providers with practice privileges at our locations.
All numbers provided as of fiscal year ending Sept. 30, 2023.

St. Luke's Magic Valley Overview



St. Luke's provides health care to eligible patients without charge or at a reduced rate, based upon a sliding scale derived from federal poverty guidelines.



St. Luke's relationships with community partners addressing concerns such as housing, transportation and food is supporting both the community's mental and physical health.

– Scott Standley, St. Luke's Magic Valley and Jerome Community Board Chair



Improving Access to Patient-Centered Care

\$7.2 Million Total

Total Capital Improvements—One hundred percent of St. Luke's revenue after expenses is reinvested into land, facilities, equipment and other capital supporting the hospital's mission for Twin Falls County.

\$5.2 Million

Facility Upgrades—Equipment and upgrade costs to improve its St. Luke's Magic Valley Hospital, Jerome Hospital and clinics in Twin Falls and surrounding areas. These improvements to existing facilities will allow St. Luke's to continue to meet the medical and behavioral health needs of the growing community.

\$2 Million

Technology—We continually upgrade key information technology infrastructure to boost efficiencies, lower costs and most importantly, improve safety and quality for patients.

Giving Thanks

Our work assessing and addressing community needs would not be possible without a visionary board of directors and our dedicated community boards. We are grateful for their partnership and guidance.

St. Luke's Health System Board of Directors as of Sept. 30, 2023:

Andrew Scoggin, Chairperson
Emily Baker
Brigette Bilyeu
Tom Corrick
Rosa Dávila, PhD
Lucie DiMaggio, MD
Mark Durcan
Bill Gilbert
Lisa Grow
Allan Korn, MD
Dan Krahn
Bob Lokken
Rich Raimondi
Chris Roth, President/CEO
Jill Twedt
Bill Whitacre

St. Luke's Magic Valley Regional Medical Center/ Jerome Community Board Members as of Sept. 30, 2023:

Scott Standley, Chairperson
Arlen Blaylock
Melody Bowyer
Eva Craner
Dean Fisher
Don Hall
Roseanna Holliday
Janet Olmstead
Julia Oxarango-Ingram
Edna Pierson
Travis Rothweiler
John Shine
Dave Snelson
Kevin Watson
John Wright

The information provided in this report is required by Idaho Code 63-602D, which states that 501(c)(3) hospitals having 150 or more beds must file a community benefit report with the Board of Equalization by Dec. 31 of each year. According to the code, the report is to include a description of the process the hospital has used to determine general community needs that align with the hospital's mission. In addition, the report shall include the hospital's amount of:

- Unreimbursed services for the prior year (charity care, bad debt, and under-reimbursed care covered through government programs).
- Donated time, funds, subsidies and in-kind services.
- Additions to capital such as physical plant and equipment.